TechNote

Patton SmartNode Series

August 20, 2010











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Introduction

This document is intended to support you with the integration of the XCAPI, Version 3.3.161, into an existing environment of the Patton SmartNode. Though being based on version R5.5 of the Patton SmartNode it should be applicable to lower versions, given a few adjustments.

In the following sections we describe the essential steps of configuration to allow for optimal cooperation of both the XCAPI and the Patton SmartNode by using the SIP protocol stack. At this point we suppose that the Patton SmartNode, the hardware the XCAPI is running on and both the XCAPI and your CAPI applications are already installed properly.

For some extended information on installation procedures please refer to the respective manuals. A short installation manual for the XCAPI is available at the XCAPI Website.

XCAPI Configuration

Please start up the XCAPI configuration to create a new controller assigned to the Patton SmartNode. If you've just installed the XCAPI and start the configuration tool for the first time, the XCAPI Controller Wizard will pop up automatically. This will also happen if there's no controller configured at all. To start up the XCAPI Controller Wizard on your own, just click the hyperlink labelled Click here to add a controller on the main page of the XCAPI configuration tool. On the first page of the Controller Wizard please select the Add Voice-over-IP controller (VoIP) option and continue by clicking on the Next button.







2.1 Network Interface

On this page of the XCAPI Controller Wizard you can select the network interface you want to bind to the XCAPI controller.

Controller Wizard		X
Add new controller Select the network interfa	ace	
 Type of controller Network interface 	Since each terminal an network, your system network. Please select	d gateway requires a physical connection to the voice-over-ip needs a network-interface-controller (nic) with a link to this a certain nic from the list below.
VoIP environment		
	Device	Comment
		< Back Next > Cancel

2.2 Voice-over-IP Environment

The next dialog of the configuration tool shows a list of some common Voice-over-IP environments. Selecting one of those will configure the XCAPI with a selection of near-optimal presets for the kind of environment you have, sparing you quite a lot of manual configuration.





2.3 Signalling Protocol

The next dialog shows a list of signalling protocols which are supported for the given Voiceover-IP environment. According to this example, SIP is selected.

Controller Wizard	X
Add new controller Select the Voice-over-IP	signalling protocol
 ✓ Type of controller ✓ Network interface ✓ VoIP environment 	Each voice-over-ip network operates with a specific voice-over-ip protocol like H. 323 or SIP. The list below contains any voice-over-ip protocol that may be used with the selected environment. Please select the protocol from the list that is used in your network.
 Signalling protocol Patton SmartNode 463x Description and channels Confirmation 	H. 323 SIP
	< Back Next > Cancel

2.4 IP Address of the Patton SmartNode

In the dialog Network Address please provide the IP address of your Patton SmartNode.

Add new controller Provide the address of	the Patton SmartNode 463x		
 ✓ Type of controller ✓ Network interface ✓ VoIP environment 	Provide the IP address of t there is more than one Patt the IP address of the Patto	he Patton SmartNode 463x device in the network. ton SmartNode present in the network be sure to pr on SmartNode that you want to use.	If ovide
 Signalling protocol Patton SmartNode 463x 	Network Address	192.168.1.217	
Description and channels Confirmation			



2.5 Description and Channels

That's about all information that has to be configured with the XCAPI. The next-to-final dialog of the Controller Wizard allows you to configure a meaningful description for the controller you're going to create. This isn't really used anywhere, so you can enter a text of your choice here. This dialog, however, also allows configuring the number of channels that the new controller will be able to provide. Please enter how many simultaneous connections the XCAPI should handle when communicating with the Patton SmartNode.

Controller Wizard					×
Add new controller Provide a description and	i select the number of channel	s			
 Type of controller Network interface VoIP environment 	Please enter a meaningful channels should be availab number of available channe	description fo le for applicat els depend or	or the new contra tions. Please cor n the installed lice	oller and de nsider that t ence.	cide how many he effective
 Signalling protocol 	Description		Patton SmartNo	de 463x	
✓ Patton SmartNode 463x	Lines		20		
Description and channels					
Confirmation					
		<	Back N	ext >	<u>C</u> ancel

2.6 Confirmation

The final dialog of the Controller Wizard performs some checks on the configuration parameters you've made. If any errors are detected here, you can go back to the respective dialogs and correct the necessary input.





If everything is correct please use the Finish button in order to finally create the new controller.

Controller Wizard	
Add new controller Confirm that the provided	nformation is correct
 Type of controller Network interface VolP environment Signalling protocol Patton SmartNode 463x Description and channels Confirmation 	Click Finish to add the new controller with the configuration you have had made.
	< <u>B</u> ack <u>Einish</u> <u>C</u> ancel

The controller you've just created now will appear on the main page of the XCAPI configuration. As we're now finished with all XCAPI-related configuration tasks, please save the changes you've made and exit the configuration tool.





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Configuring the SmartNode Gateway

In order to establish the communication between the XCAPI and the Patton SmartNode using the SIP protocol, you need to create the XCAPI as a SIP interface with all its according configurations. In common, the easiest way is to customize the running configuration (running.cfg) at your local machine and uploading the modifications back again to the SmartNode gateway.

If you have any doubts, please review the SmartNode configuration guides.

However, you can find some configuration examples within our community download section based on a SmartNode 4634 using BRI ports. Convey the necessary configuration parts to your running config. Take care of the IP addresses, SIP ports, BRI/PRI ports and call routes. Keep always in mind that there might be slight differences between the CLI versions, the SmartNode models and the firmware you are using currently.

Do not import, export or edit any configuration files without having any knowledge about! Any configuration import is at your own risk!

3.1 Configuration Import

This chapter describes a customized running configuration (running.cfg) import, which can be done via the Import/Export configuration dialog. Please take notice of each dialog's instructions.





The adapted configuration file needs to be selected within Import Configuration dialog. Use the Import button for proceeding the process.



When the startup configuration has been imported successfully you can proceed with reloading the SmartNode device.

Import Firmware	Import Configuration	Import Licenses	Export Configuration		
If you have previously exported the system configuration to a file then you can submit that file below and the system will update its startup configuration from the data saved in the file. After this operation the system should be reloaded to activate the new settings. The configuration is loaded directly into the flash and so does NOT immediately modify any settings.					
	(1) Download Config	uration		
The startup configuration has been imported successfully.					
		(2) Reload Devic	e		
To activate the ner	w configuration the device ne	eds to be reloaded. We	e suggest you to immediately	reload the device.	

Finally you will be informed about the SmartNode saving mechanism. Invoke the reload process for running the new configuration.







3.2 Running Configuration

Review the running configuration to ensure that your import was successful. The following screenshot is only a summary of the most relevant settings.





SmartNode Configuration details

Next we show, based on the imported running.cfg file, some configuration details. Some enhanced configurations, such as mapping tables, might be used.

4.1 ISDN Interface

The ISDN interface configuration is used with the default values and profiles. The here described ISDN interface named IF_PSTN is bound to port bri 0 0, as described in the chapter BRI Port Configuration starting on page 16.

Interfaces	Routing Tables Funct	tions Services	Configuration Active Calls	Status		
ISDN SIP						
	Name	Bound Port	Routing Destination			
IF_PSTN		bri 0 0	RT_TABLE_GLOBAL (Table)	×		
				Ť		

The Call-Routing Destination is related to the RT_TABLE_GLOBAL table as described in the chapter Routing and Mapping Tables starting on page 12.

Configuratio	Status
Call-Routing Destination	C Interface (none) ▼ ▼ C Table RT_TABLE_GLOBAL ▼ ○ C Service (none) ▼
DTMF Dialing	Allows a user to dial using DTMF signals
Early Proceeding	F 12 seconds Sends a CALL PROCEEDING to the remote terminal after the specified timeout if routed to a slow destination network that does not change to the PROCEEDING state before that time
Call-Waiting	
Call-Transfer	Accept: 🔽 Accepts ECT invocations from the connected phone Emit: 🔽 Sends ECT invocations for internally looped calls
Call-Reroute	Accept: 🔽 Accepts Reroute invocations from the connected PBX Emit: 🔽 Sends Reroute invocations for internally looped calls
Diversion	Accept 🔽 Accepts DivertingLeginformation2 invocations Emit: 🔽 Sends DivertingLeginformation2 invocations
Advice of Charge	AOC-S (Tariff Info C transparent AOC-D (Charge During The Call) AOC-E (Charge AL AOC-E (Charge AL transparent v transparent v transpar
Address- Complete Indication	Accept transparent Transparent transparently converts a Sending-Complete E to an address-complete indication, set always sets the address- complete indication (accept), always aends a Sending-Complete E (emit), and clear never sets the address- complete indication (accept), always aends a Sending-Complete E (emit), and clear never sets the address-complete indication transparent
Publish Date/Time	Sends the system date/time with every CONNECT message to the connected phone
Caller Name	Accept/Emit: Image: Second Secon
Inband Info	Accept Transparent V Select Progress Descriptors CalleNotisdnToidad DestinationNotisdn OriginationNotisdn ViginationNotisdn ViginatioNotisdn ViginationNotisdn ViginationNotis
PSTN Profile	default 🗸 🛇
Tone	default V O
Profile	,



4.2 SIP Interface

The SIP interface, in this example named IF_XCAPI, is assigned to the IP address 192.168.1.61 by using the default SIP port 5060, which represents the application server and its properly running XCAPI. This interface is related to the SIP gateway named GW_SIP, as described in the chapter SIP Gateway on page 14. The SIP interface is also assigned to the call routing destination table RT_TABLE_GLOBAL as described in chapter Routing and Mapping Tables starting on page 12.

Interfaces	Routing Tables Fu	nctions Services	Configuration Active Calls S	Status
ISDN SIP				
	Name	Remote	Routing Destination	
IF_XCAPI		192.168.1.61 /5060	RT_TABLE_GLOBAL (Table)	\mathbf{X}
				ð

The tone set and SIP profile are used with their default values whilst the VoIP profile is related to PR_XCAPI, see chapter VoIP Profiles on page 14. The call transfer options must be configured by your needs. For this example these options are enabled. All other parameters are not set or used with their default values.

Configuration Incoming Call A	Address Translation Outgoing Call Address Translation Status
SIP Gateway	
Call-Routing Destination	C Interface (nons) ▼ ▼ C Table RT_TABLE_GLOBAL ▼ ○ C Service (nons) ▼
Remote User Agent Host Name / Port	Image: Figure 192.168.1.61 5060
Local User Agent Host Name / Port	
Early Connect	Connect call when local terminal plays precall announcement
Early Disconnect	Release call when local terminal hangs up
Hold-Method	zero-ip 💌
Call-Transfer	Accept: IV Accepts REFER messages from the connected user agent Emit: IV Sends REFER messages to transfer internally looped calls Pull-In: IV Detects external call loops and connects intern through
Call-Reroute	Emit: 🔲 Sends 302 moved temporarly messages to reroute internally looped calls
Address-Complete Indication	Accept: set Set always sets the address-complete indication; and <i>clear</i> never sets the address-complete indication.
Advice of Charge	AOC-D (Charge During The Cal) Entit (seed AOC-D from the remote SP terminal and pass them to ISDN) C Entit (send AOC-D messages received from ISDN to the remote SP terminal)
Privacy	Use the Identity-header for the Calling Party Number in addition to the From header. The handling of this header can be configured for incoming and outgoing direction separately.
Accept Address Update	wait-for-name Proceeding Timeout [ms] 4000 Alerting Timeout [ms] 0
Overlap dialing	With new transaction C Accept (receive NV/TE with updated called-user information from the remote SP terminal and forward them) C Ent (send NV/TE with updated called-user information received to the remote SP terminal)
Penalty Box	
Use new session after redirect	
Session Timer	□ 1800 seconds
VoIP Profile	PR_XCAPI 🔽 🗘
Tone Set Profile	default 🔽 🛇
Sip Profile	default 🔽 🗢
	Apply



4.3 Routing and Mapping Tables

The routing and mapping tables for this configuration example are used as described next. The routing table, named RT_TABLE_GLOBAL, looks up for the called-e164 number for routing calls based on the called party E.164 number.

Interfaces Routing Tables Functions	Services Configuration Active Calls	Status			
Routing Tables					
Name	Looks up for				
RT_TABLE_GLOBAL	called-e164	X			
	called-e164	ů,			

For this example, all matching numbers starting with 817 will be routed to the SIP interface destination named IF_XCAPI.

The prefix 0 is used for routing all inbound calls to the PSTN BRI interface named IF_PSTN. The related Mapping Table function, named MAP_TABLE_GLOBAL, is configured as follows.

Configuration			
Looks Up For called-e164 Of	Destination	Execute Function (Optional)	
817	IF_XCAPI (SIP Interface)		\mathbf{X}
0.	IF_PSTN (ISDN Interface)	MAP_TABLE_GLOBAL (Mapping Table)	X
called-e164 value or default	O Interface (none) O Table (none) O Service (none)	Optional function to execute (none)	ð,
(To change an entry, enter the value of an existing entry)	O none		



The mapping table, named MAP_TABLE_GLOBAL, looks up the called-e164 number.

Interfaces Routing Tables	Functions Services Cor	nfiguration Active Calls Status			
Mapping Tables					
Name	Looks up for	Modifies			
MAP_TABLE_GLOBAL	called-e164	called-e164 X			
	called-e164	called-e164 💌 💣			
	Complex Functions				
	Name				
		Ť			

The mapping table, named MAP_TABLE_GLOBAL, is used for deleting the matching PSTN prefix number 0.

Configuration		
Looks Up For called-e164 Of	Modifies called-e164 To	
0(.%)	И	X
called-e164 value or default	called-e164 value	ð
(To change an entry, enter the value of an existing entry)		

The according configuration entries are clearly arranged.

Version Clock Licenses	
Reset Log Boot Log Event Log File Transfer Log Supervisor Log	g Call Quality Log
Factory Configuration Startup Configuration Running Configuration	Complete Report
+	
* *	÷
# SN4634/3BIS/UI	÷
# R5.5 2010-01-15 H323 SIP BRI	+
# Generated configuration file	+
ŧ	+
¥	‡
context cs switch	
routing-table called-e164 RT_TABLE_GLOBAL	
route 0. dest-interface IF_PSTN MAP_TABLE_GLOBAL route 8179 dest-interface IF_XCAPI	
<pre>mapping=table called=e164 MAP_TABLE_GLOBAL map 0(.%) to \1</pre>	



4.4 SIP Gateway

The SIP gateway must be enabled and related to the according XCAPI SIP interface, as described in the chapter SIP Interface on page 11.

Gateways Interfaces Location Services Auther	tication Services	Profiles
Name	State	
GW_SIP	Enabled	×
		ð

It's bound to the LAN IP interface, see chapter LAN Interface on page 18 and related to the default SIP port 5060.

Configuration Status						
SIP Gateway		Enabled V				
					App	ly 🗸
		Sip Interface	1			
Namo	Bin	ding		Settings		
Name	Bind IP Interfac	e Port	Priority	Contact		
IF_XCAPI		5060	0		∼	×
						d,
-						
	L	ocation Services	bound			
~			ð			

4.5 VoIP Profiles

The PR_XCAPI VoIP Profile is related to the XCAPI SIP interface. Beside of the default values, the voice codecs g711alaw64k and g711ulaw64k are used with a frame size of 20ms.

Profiles	
V	olP Profiles
Nam	e
default	
PR_XCAPI	×
	Ť
Imp	ort From File
Select VoIP Profile File:	Durchsuchen Import
VolP	Profile Users
Interface	Used VoIP Profile
IF_XCAPI (SIP Interface)	



Please ensure that beside of the selected voice codecs and the configuration of the additional voice parameters, the fax transmission methods and the configuration of the additional fax parameters are in accordance with the XCAPI controller configuration.

Voice	ax Modem Dejitter Buffe	r Status			
		Voice Co	decs		
Position	Codec	Rx Length [ms]	Tx Length [m	s] Silence Suppression	
	g711alaw64k	20	20	⊙ default ⊖ yes ⊖ no	××
₽ ₽ ₽ ₽ ₽	g711ulaw64k	20	20	⊙ default ⊖ yes ⊖ no	××
	transparent 💌			⊙ default ○ yes ○ no	ď
		Additional Voice	Parameters		
Default Sile	nce Suppression		✓ If not spe	cified by the codec	
Highpass F	liter		Voice inp	out filter for A/D conversion	
Post Filter			Voice ou	put filter for D/A conversion	
			🗹 🔿 defa	ult	
DTMF Relay	y		💿 rtp		
			🔘 sign	_{aling} default 💌	
			O default		
Flash-hook	Relay		O rtp		
			O signaling	default 💉	
RTP Payloa	id Type For Tone Events (NTE)		101		
RTP Payloa	d Type For Signaling Events (NSE)	100		
RTP Payloa	id Type For Transparent Clearmod	e	97		
RTP Payloa	d Type For G.726-32		2		
RTP Payloa	d Type For G.726-32 Cisco Comp	atible	2		
RTP Traffic	Class		local-defau	lt 🕶	
					Apply



In this example, the t38-udp protocol is used for facsimile transmissions, which is also set as default fax codec within the XCAPI controller configuration. To avoid any T.38 interoperability problems, please move the t38-udp codec to the first position. Additional information can be found in the T.38 chapter starting on page 20.

Voice Fax	Modem	Dejitter Buffe	r Status				
		Fax	Transmis	sion Method	s		
Position		Method		1	Protocol		
	1	relay	t38-ud	p			×
	2	bypass	g711a	aw64k			×
		relay	t38-u	dp 💌			ð
		bypass	g711	alaw64k 💌			ð,
		Ade	ditional Fa	Parameters	•		
Fax Detection		ced-tor	e 💙				
Error Correction							
Max Bitrate		14400	✔ bps				
HDLC Image Trans	sfer						
T.38 Redundancy		Low Spe High Spe	ed 1 ed 3	additional pa additional pa	ckets ckets		
T.38 CED Retrans	mission	Vum	ber of addit	ional packets	2		
T.38 No-Signal Re	transmis	sion Number o	f packets (1 - 5) 3			
T.38 Output Volun	ne	-9.5	-				
Dejitter Buffer Max	x Delay	200	milliseco	nds			
Bypass Method		default	~				
CED-Tone Networ	rk Side D	etection Allo	w detection	of fax/modem	answer tones	on the network	(RTP) side
							Apply

4.6 BRI Port Configuration

The BRI Port Configuration is not relevant for setting up any SIP trunk configuration at all and it is just shown to see this configuration example as a whole. The clock, the Q.921 and Q.931 settings must be adapted to your BRI/PRI connection. You can verify the link state within the status tab.

Configuration	Status
Clock	slave 💌
Line Power	Off 🖌
Encapsulation	✓ a921 ✓
Port State	Enabled 💌
	Apply
0.92	1 (ISDN Laver 2)
Permanent Activity	Enabled Y
Endpoint Type	
Protocol	nn 💌
Encansulation	PP 0931 V
	Annh
	(4P)
Q.93	1 (ISDN Layer 3)
Signaling Protocol	dss1 💌
Endpoint Type	user 🕶
B-Channel Allocation	ascending 💌
B-Channel Range	0 to 1
Maximum Calls	2
Bind	
	Annly



4.7 Call-Router Configuration

The Patton SmartNode call-router configuration is also used with the default settings.

Interfaces Routing Table	s Functio	ns Services Configuration Active Calls Status
		State
Call-Router Enabled	When	the Call-Router is disabled all calls routed to a table (route call dest-table table) are dropped
		Apply
1		
		Digit-Collection Timeout
The digit-collection timeout star overlap-dialed digits sent within configured with the <i>T</i> -entry. In timeout elapses, for example, a	ts running with the timeout. this section the timeout the time time the time time the time time time time time time time tim	en a called-party number matches a called-e164 routing-table entry that ends with a 7. The Call-Router then collects The timeout restarts whenever another digit arrives. When the timeout elapses the call is placed to the destination the timeout duration can be configured. Additionally you can configure the actions that shall be performed when the terminating character to the called-party number or setting the address-complete indication.
Enabled	✓	Enables digit collection on T-entries.
Default Timeout	5 se	Default digit-collection timeout. conds Note: This timeout can be overridden on a per-rule basis adding the timeout in seconds after the T, for example 073, to use a timeout of 3 seconds for this entry.
Append Terminating Character		When the timeout elapses, appends a terminating character to the called-party number as configured below
Set Address-Complete Indication		When the timeout elapses, sets the address-complete indication, for example generating an ISDN Sending-Complete IE.
		Apply
		Dicit Collection Translation Observation
The digit collection terminating	oharactar imn	Ugit-Collection Terminating Character
Router normally removes the te configure the actions that shal number or setting the address-	erminating cha be performed complete indi	racter from the called-party number. In this section the terminating character can be configured. Additionally you can i when the terminating character is detected, for example, re-appending the terminating character to the called-party cation.
Enabled	✓	Enables the immediate termination of the digit-collection timeout by receiption of the terminating character.
Default Character	#	Default Digit-Collection Terminating Character.
Append Terminating Character		When the terminating character is detected, re-appends the terminating character to the called-party number as configured above.
Set Address-Complete Indication	on 🗌	When the terminating character is detected, sets the address-complete indication, for example generating an ISDN Sending-Complete IE.
		Apply
		Divit Collection Full Match
A full match happens when a	called-party n	Digit-Collection Full Match umber matches a called-e164 entry that ends with a S. In this section you can configure the actions that shall be
performed when a full match is	detected, fo	example, appending the terminating character to the called-party number or setting the address-complete indication.
Append Terminating Character		When a full match is detected, appends the terminating character to the called-party number as configured above.
Set Address-Complete Indication	on 🗌	When a full match is detected, sets the address-complete indication, for example generating an ISDN Sending- Complete IE.
		Apply
1		
		Address-Completion
then collects overlap-dialed dig	it starts runni jits sent withi	ig when a called-party number is incomplete to match one of the called-e164 routing-table entries. The Call-Router I the timeout. The timeout restarts whenever another digit arrives. When the timeout elapses, the call is dropped.
Timeout 🗹	12 se	conds Address-Completion timeout
		Apply
		E.164 Number Prefixes
National Prefix] 0	Prefix that is prepended to national E.164 numbers at the ingress interface
International Prefix	00	Prefix that is prepended to national E.164 numbers at the ingress interface
		Apply



4.8 LAN Interface

This SmartNode gateway is running with the user defined IP address 192.168.1.217 and configured as shown on the next screenshot.

	O DHCP
P Address	O User Defined IP Address 192.168.1.217 IP Mask 255.255.255.0
	O Unnumbered
Point-to-Point	
NAPT-Outside	Profile NAPT_WAN
RTP Encryption	 (If enabled, local RTP streams traverse the ACL and Service Profiles below; IPsec may be applied to RTP streams)
ACL Profile	
Service Profile	Inbound (none) M Outbound (none) M
TCP MSS Adjust (Limits TCP segment size in the opposite direction; used on access links with reduced MTU,	Inbound C Auto MSS: MTU - 40 Bytes Manual MSS: Bytes Outbound C MSS: MTU - 40 Bytes Outbound C MSS: MTU - 40 Bytes Manual MSS: Bytes
MTU	1500 Bytes
IGMP Interface Type	(none)
ICMP Redirect Messages	Send 🗹 Accept 🗌
ICMP Router Discovery	
No used Virtual Router	
	Apply



Supplementary Services

Please review the following chapters for some information on optimal supplementary services configuration.

5.1 Call Transfer

Please ensure that the Simulated ECT by call-tromboning (line-interconnect) parameter of the XCAPI controller Features dialog is not activated for supporting call transfers via the SIP refer method. You may have to adapt the according call transfer parameters of the SmartNode ISDN and SIP interface configuration, as described in the chapters ISDN and SIP Interface starting on page 10.





5.2 T.38

When using the T.38 protocol you have to enable the t38-udp method, as already described in the chapter VoIP Profiles on page 14, in the related XCAPI VoIP profile.

It is also required to disable the Always use software fax over audio channels option within the XCAPI controller Features dialog.





Ensure that the T.38 - UDP codec, which should be set by default when using the XCAPI controller wizard, is set and enabled.

🗷 XCAPI Configuration				_ 🗆 🗙
File View Help				
	Codecs			
	Each c codecs	odec activated below may be selected and used in call es s determines their priority.	tablishment. The o	rder of the
Controller	Cod	ec	Samplerate	Packettime
Patton SmartNode 46xx SIP SIP CAPI 2.0 Audio Properties Supplementary Services Supplementary Services Codecs C	Au V < Fa V Au	idio Codecs (FITU G.711 A-Law (64 kbit) (FITU G.711 μ-Law (64 kbit) (FITU G.729 x Codecs x T.38 - UDP xiliary Codecs Telephone-Event (RFC 2833)	8000 Hz 8000 Hz 8000 Hz	20 ms 20 ms 20 ms
	A	dd Codec Remove Codec		4 ↔
				.;





5.3 DTMF

The payload type for signalling Telephone Events via RFC 2833 is by default set to value 101. For DTMF interoperability please ensure that the rtp option, as shown in the chapter VoIP Profiles starting on page 14, is selected as DTMF relay method within the Additional Voice Parameters configuration dialog, and that the RTP Payload Type For Tone Events (NTE) is also set to 101.





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Troubleshooting

Use the CLI interface via telnet connection for appropriate debugging. Please refer to the SmartWare Software Configuration Guide for detailed debug information.

6.1 Debug Call Routes

Next, we give you a short example about debugging your call routes. For this please login and enable the configuration mode.

SmartNode>enable SmartNode#configure SmartNode(cfg)#

Use the debug call-control or debug call router detail 5 command for enabling the debug output. It's recommended to verify the inbound, outbound and all other configured call routes. The following debug output shows that the dialed number 00536381950 completely matches the prefix 0. of the RT_TABLE_GLOBAL table. Afterwards the dialed number becomes mapped by the MAP_TABLE_GLOBAL definition and the call will be placed to the IF_PSTN interface which is bound to the BRI port.

SmartNode(cfg)#debug call-router detail 5

17:28:51	CR	>	[switch] Routing–Lookup:
17:28:51	CR	>	Execute all entries in table IF_XCAPI-precall-service
17:28:51	CR	>	Find best—matching called— entry in table RT_TABLE_GLOBAL
17:28:51	CR	>	00: Prefix Timeout Expression: called—e164 of 00536381950 completely matches ^(?:0.)
17:28:51	CR	>	01: Prefix Timeout Expression: called—e164 of 00536381950 does not match ^(?:8179)
17:28:51	CR	>	02: Prefix Timeout Expression: called—e164 of 00536381950 does not match ^(?:8178)
17:28:51	CR	>	03: Prefix Timeout Expression: called—e164 of 00536381950 does not match ^(?:8172)
17:28:51	CR	>	Selecting entry 0
17:28:51	CR	>	Find best—matching called— entry in table MAP_TABLE_GLOBAL
17:28:51	CR	>	00: Prefix Timeout Expression: called—e164 of 00536381950 completely matches ^(?:0(.*))
17:28:51	CR	>	Selecting entry 0
17:28:51	CR	>	Execute Expression: called—e164 changed to '0536381950'
17:28:51	CR	>	Execute all entries in table IF_PSTN-dest
17:28:51	CR	>	Execute all entries in table route-found-place-call
17:28:51	CR	>	Lookup result: Route found; place call (timeout=0)

SmartNode(cfg)#no debug call-router

The next debug output shows that an incoming call of the IF_PSTN interface completely matches the prefix 8179.. of the RT_TABLE_GLOBAL table. Afterwards the call of the found route becomes placed to the IF_XCAPI interface.

SmartNode(cfg)#debug call-router detail 5

17:39:35	CR	> [switch] Routing-Lookup:
17:39:35	CR	>	Execute all entries in table IF_PSTN—precall—service
17:39:35	CR	>	Find best—matching called— entry in table RT_TABLE_GLOBAL
17:39:35	CR	>	00: Prefix Timeout Expression: called—e164 of 817900 does not match ^(?:0.)
17:39:35	CR	>	01: Prefix Timeout Expression: called-e164 of 817900 completely matches ^(?:8179)
17:39:35	CR	>	02: Prefix Timeout Expression: called—e164 of 817900 does not match ^(?:8178)
17:39:35	CR	>	03: Prefix Timeout Expression: called—e164 of 817900 does not match ^(?:8172)
17:39:35	CR	>	Selecting entry 1
17:39:35	CR	>	Execute all entries in table IF_XCAPI-dest
17:39:35	CR	>	Execute all entries in table route-found-place-call
17:39:35	CR	>	Lookup result: Route found; place call (timeout=0)

SmartNode(cfg)#no debug call-router





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